



Service Providers' Guide

Connecting communities Better lives.



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0725 200 099
0714 458 880



info@tysafrica.org
www.tysafrica.org



Tysa Africa



@TysaKenya

Kitale - Kapsara Road Past Sinyereri Primary Plot 2.

compiled by Segera Godfrey
designed by Smarta Brands +254 716 386 835

Why the Service Providers Guide

Access to information is critical for enabling citizens to exercise their voice, to effectively monitor and hold government and service providers to account and to enter into informed dialogue about decisions that affect their lives. It is seen as vital for empowering all citizens, including vulnerable and excluded people, to claim their broader rights and entitlements. However, this may be constrained in low capacity settings as evidenced through TYSA's long engagement with rural communities.

The need for this guide was derived from a Needs Assessment undertaken by TYSA (2015) through Focus Group Discussion (FGDs) where Parents, teachers, students, community leaders and government's officers highlighted lack of access to information as a key issue of concern.

The key sectors highlighted were: Child Rights Protection, Safeguarding Children with disability, Drugs and Substance Abuse, Education and Vocational Training, Cooperate Social responsibility programs and Reproductive Health.

This service providers guide is TYSA's first step towards narrowing information gap between children, teachers, parents and service providers. This guide is a bridge that connects schools, families, and communities with service providers.

It offers vital contact information for quick decision-making and referral services.

Background information of TYSA

Transforming Young Stars of Africa (TYSA) is a strategically led NGO that is informed, inspired and guided by its theory of change which appreciates the individual in driving social transformation through team sport; football. TYSA values the power of developing long lasting partnerships which harnesses diverse strengths and interests towards a common good. In using football for social transformation over the last 16 years, TYSA has utilized its scarce resource for maximum sustainable impact. TYSA is based in Trans Nzoia County in Kenya. TYSA believes in the unique and dynamic power of value based sports for self-discovery and advancement, individual and community transformation. TYSA has effectively utilized its experience in using Football 3 methodology among other approaches to motivate learning, healthy life styles, character building, gender inclusivity, citizenship and opening up new opportunities for children and Youth.

Vision

Prosperous youth and Communities.

Mission

To inspire and empower marginalized and vulnerable young people in Kenya through Value Based Sports.

Core Values

1. Trust
2. Respect
3. Fairness

Objective

The main objective of this guide is to contribute to the educational and social needs of children and young people in Trans Nzoia East by providing them with knowledge and access to information.

HOW TO USE THIS GUIDE

The structure of the entire guide is simple and easy to read and understand as well.

The service providers have been categorized according to the services they provide e.g. Education, medical, special needs etc.

The content of the guide includes: the name of the institution or organization, brief description of the organization/institution, services they provide and contact of the institution/ organization.

This guide has covered a wide range of institutions within our locality from organizations which provides home for the orphaned, schools for the disabled, children protection office and gender office, security, medical and sports, among others to offering of scholarships for the talented children.

Categories

Education and Vocational Training.

Security and child protection.

Health.

Sports for development.

Welfare

Acknowledgement

Football for Hope program for financing the guide, relevant government ministries for their technical support, service providers in this guide for their data and accepting to be part of this guide



Special thanks to Segera Godfrey. from TYSA for data collection and compiling the report and Astrid Friis for designing the framework for this guide.





Category:



Sports for
Development



TRANSFORMING YOUNG STARS OF AFRICA (TYSA)

Category: **Sports for Development**

Monday - Friday
0800-1700 hours

0725 200 099
0714 458 880

Brief description:

TYSA is an NGO, that commits to working with and reaching out to children and youth who are marginalized and vulnerable, those that slip through already weak social safety nets. TYSA believes that rapid and enduring change is possible when individual talents and abilities are identified and nurtured; when education is made accessible; when children and youth are offered safe spaces and when the individual is included and given a voice in decision making.

Services Offered:

- Children Voices Festival** - a week for children to express themselves through different activities like play, art and dance.
- Touring and Events** - TYSA offers opportunities to tour the country and other places in the world.
- Youth Leadership Trainings** - a camp for young people to acquire leadership skills.
- The Field Facility** - TYSA's field offers space for play and activities.
- Sports for disabled** - Children with disabilities get opportunity to play

NB: All the services offered are for free



info@tysafrica.org
www.tysafrica.org



[Tysa Kenya / TYSA Africa](#)



[@TysaKenya](#)



Po Box 2350-30200 Kitale



*Kitale - Kapsara Road Past
Sinyereri Primary Plot 2.*

KENYAN KIDS FOUNDATION

Category: **Sports for Development**

Monday - Friday
0800-1700 hours



tarah@kenyankidsfoundation.org
www.kenyankidsfoundation.org

Brief description:

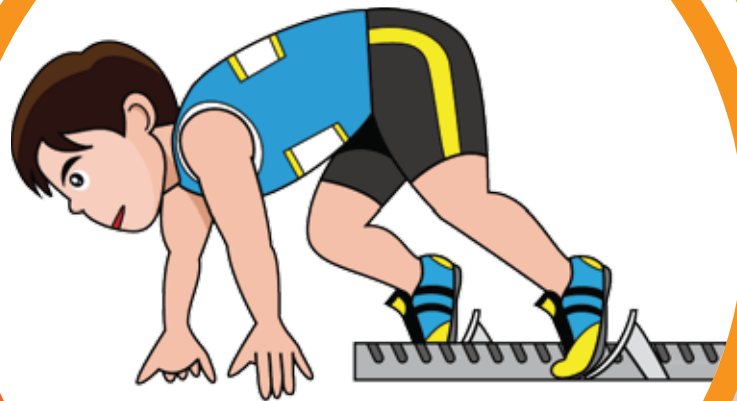
Kenyan Kids Foundation is an NGO that sponsors orphan children and talented children in athletics. The foundation helps the athletics children to get partial sponsorship who scored 300 marks and above in KCPE. The organization believes in the power of sports especially in athletics to achieve higher academic performance. Athletics talented students gets full scholarships in secondary education while the orphan others who come from poor family backgrounds secures partial sponsorships. Currently we work in Cherangany Constituency excluding the rest of the country. Kenyan Kids Foundation believes that it can fight poverty through empowerment.

Services Offered:

Full Scholarships - to athletics talented children who show high performance in primary education i.e. 300 marks in KCPE and above. For one to qualify for the sponsorships must attain 300 marks.

Partial Sponsorships - we offer partial sponsorships to orphaned children who come from poor families who show good performance in academics

We nurture talents (athletics) among young people within Cherangany Constituency and empowerment as well as fighting poverty.



P.O Box 932-30200 Kitale



*Kitale-Kachibora Road
Mwaita Centre*



Category:




Education &
Vocational Training



MOUNT KENYA UNIVERSITY (MKU) - Kitale Campus

Category: **Education**

Monday - Friday
0800-1700 hours

 0704768670
0202330682

Brief description:

Mount Kenya University (MKU) is a private, multi-campus, chartered university in Kenya. MKU is one of the largest private universities in the country. The institution was founded in 1996 as Thika Institute of Technology. In 2000, the Institute developed into a commercial college offering management and computer training programmes. Later in the year the Ministry of Education, Science and Technology recognized the institute as a full-fledged institution of higher learning and granted it a full registration approval

Courses Offered:

College of Health sciences.	School of Hospitality and Tourism Management.
School of Pure and Applied Sciences.	School of Law.
School of Computing and Informatics.	School of Social Sciences.
School of Engineering Energy and Built Environment.	School of Education.
School of Business and Economics.	

Above courses are offered as Certificate, Diploma, Degree, Masters program and Doctorate programs.

Other Services:

Career Guidance.
Formulation of Student Association.
Community Outreach.
Internships upon request.
School based programs.
Awareness programs.
Cooperate Social Responsibilities (CSR)



kitalecampus@mku.ac.ke
www.mku.ac.ke



P.O Box 1869-30200 Kitale




Kitale -Eldoret Road

KITALE NATIONAL POLYTECHNIC

Category: **Education & Vocational Training**

Monday - Friday
0800-1700 hours

 0710691583
21696271

Brief description:

Kitale National Polytechnic formerly Kitale Technical Training Institute is now upgraded to a national polytechnic status. The institute was built in the years 1980-1985 by the Kenya government with the assistance from SIDA, technical education project. Its currently gets its support from the Kenyan government. It's a premier National Polytechnic in the north Rift region that has continued to offer a wide range of course With the new status there will be more diversification of courses that are of competency based, even at higher levels.

Courses Offered: (Diploma and Certificate)

Business Studies Department.

Hospitality Management Department.

Maths & Applied Sciences Department.

Computer & Information Technology Dept.

Building & Civil Engineering Department.

Liberal Studies Department.

Electrical & Electronics Engineering Dept.

Department of Agriculture.

Mechanical & Automotive Engineering

Department.

NB: The minimum grade is **D** for the certificate and **C-** for the Diplomas.

Other Services:

There are internship opportunities for interested parties upon request.

Facility provision to the farmers.

Hall for hire.

Ground for hire.

Sell of farm products.



 *kitaletechnical@gmail.com*

kitalenationalpolytechnic.ac.ke

 *P.O Box 2162-30200 Kitale*


 *Off Kipsongo Road Kitale*



SITATUNGA VOCATIONAL TRAINING CENTRE

Category: **Education & Vocational Training**

Monday - Friday
0800-1700 hours

 0703-354 277
0721 599 181

Brief description:

Sitatunga Vocational Training Centre is a newly formed training centre formed by the ministry of science and technology. Its main purpose is to help the young youths of Sitatunga ward and its environs to acquire artisan skills.

Courses Offered:

Fashion Design and Garment Making
Motor Vehicle Technology
Appropriate Carpentry and Joinery Technology
Building Technology
Electrical and Electronics Technology
Metal Processing
Hairdressing and Beauty Therapy
Food Processing Technology
ICT
Modern Methods of Agriculture and Agri- Business
Driving

NB:

The courses are at cheaper and affordable prices.
The requirements are KCPE Cert
Or form four Certificate.



P.O. Box 1868-30200 Kitale



*Kitale immaculate Road-Opposite
St .Immaculate Boys High School.*



sitatungavocationaltraining@gmail.com

KAPLAMAI VOCATIONAL TRAINING CENTRE

Category: **Education & Vocational Training**

Monday - Friday

0800-1700 hours

Brief description:

St. Joseph Vocational Training Institute- Kaplamai is a Catholic sponsored institution working with and reaching out youth of Kaplamai village whom their primary marks/secondary grades never allowed them to pursue higher learning. Our main factor is to give out constructive education to all youths especially those from families that are not able to pay for higher education/secondary.

Courses Offered:

Certificate in Carpentry.

Masonry and Plumbing.

Mechanic.

Tailoring/Dress Making.

Hair Dressing and Beauty Therapy.

Electrical and Computer Packages.

NB:

Our minimum entry is convenient.

Only KCPE or KCSE Certificate.

All our courses take maximum of two years and minimum of three months.

The services offered are at a cost.



P.O Box 3143-30200 Kitale



*Near Kaplamai Market and
St. Peters Catholic Church.*

3 Kilometres from Sibanga market



Category:



Security

CHERANGANY POLICE STATION

Category: **Security**

Monday - Sunday
24 hours

Emergency Call: 0732667588
Hotline No: 999 Cherangany Police Station

Brief description:

Cherangany Police Post is a governmental security arm found in the former Rift valley Province Trans Nzoia county Cherangany Constituency. It believes that every Kenyan citizen is entitled with equal rights and provision of security to all - '**UTUMISHI KWA WOTE**'.

Services Offered:

Administrative Roles- we deal with all matters relating to administrative issues with our jurisdiction.

Crime Services- we deal with all legal matters relating criminal charges

Children Protection Rights- we offer a room for all cases of children abuse

CID- we investigate criminal related issues and provide a way forward

Apprehension of offenders- we apprehend law breakers

Maintenance of law and order

We perform all other services as assigned by inspector general



 *P.O Box 55-30200 Kitale*

 *Kachibora-Tugoin road*

SIBANGA POLICE POST

Category: **Security**

Monday - Sunday
24 hours

Hotline No: 999 Cherangany Police
Station Control room

Brief description:

Sibanga Police Post is a national institution dedicated to offer its services to the local Kenyan citizens at Cherangany constituency. Its desire is to see the people of Sibanga and its environs living in harmony, cohesion and brotherhood.

Services Offered:

Regional Security.
Traffic control services.
Response to emergency.
Property protection.
Apprehension of law breakers.
Escort services.
Performs all other functions of Kenya Police and
or as assigned by the Inspector General.



P.O Box 55-30200 Kitale



Sibanga-Kitale Road

KAPSARA POLICE PATROL BASE

Category: **Security**

Monday - Sunday

24 hours



0727 545 411

0710 183 186

Brief description:

Kapsara Police Patrol Base is a governmental security arm based at Cherangany constituency in the local market-Kapsara.

Services Offered:

Prevention of corruption

Comply with the constitution standards of human rights and and fundamental freedoms

maintenance of law and order

Apprehend law offenders

Deal with legal cases of property, marriage, inheritance

Foster and promote within the boarder communities/societies.

Perform all other duties as assigned by inspector general



P.O Box 55-30200 Kitale



Kapsara –Makutano Road



Category:



Child
Protection.

CHILD PROTECTION UNIT KITALE CATHOLIC DIOCESE

Category: **Child Protection**

Monday - Sunday
0800-1700 hours



0724 917 143

Brief description:

Child Protection Unit of Kitale Catholic diocese is founded in religious principles of Roman Catholic church and believes that every child deserves equal opportunities and rights. The office also believes that in working with the national constitution can help in protection of children especially in catholic sponsored schools of Trans Nzoia County both secondary and primary levels.

Services Offered:

- Capacity building in schools-teachers.
- Parents and students/pupils.
- Community Outreach on (children rights.
- Duties and responsibilities.
- Parental responsibilities
- Child protection laws international and local.
- Child protection policy among others related to children).
- Referrals of children department.
- Do follow-ups to courts and represent the child in juvenile courts. Reallocation of the child in case of neglect.
- Educational support in case of incest.
- Children fun day every holidays.



Child Protection



obonyo.rose@gmail.com



P.O Box 4656-30200 Kitale



*Kitale Show Ground Lane
Opposite Kitale Medical Training Centre*

IN STEP CHILDREN HOME CHERANGANY

Category: **Child Protection**

Monday - Sunday
24 hours



0720 887 604

Brief description:

In Step Children Home Cherangany is a NGO registered by CCI Institute of Kenya within Kenyan government. It has its own school for the total orphaned children referred to them by the government. It works with these children to ensure that they get better life and living standards as the rest without discrimination.

Services Offered:

In step children home is a home for total orphaned children. It provides home for more than 120 orphaned children.

Other Services

- Supplies water to the neighbouring communities.
- Environmental conservation.
- Education for the orphaned children.
- Protection of natural springs in the community.
- Partnering with other organizations for child development

NB:

In step Children Home is **not** open to the public.



Child Protection



jeffpici@yahoo.com

rehamaministries.com



P.O Box 1686-30200 Kitale



Sibanga- Cherangany Road.

ST. FRANCIS SCHOOL FOR HEARING IMPAIRED.

Category: **Child Protection**

Monday - Sunday
24 hours



0727 585 304

Brief description:

St Francis School For The Hearing Impaired is a Catholic sponsored institution of Sisters rendering services to the poor, suffering and marginalized individuals especially the children living with hearing impaired. It believes in the power of giving to the suffering and marginalized. St. Francis schools believe that all individuals whether physically challenged or normal stand an equal chance and equity in all partaking.

Services Offered:

Seminars- we offer trainings to parents and non teaching staff on Kenyan sign language and issues affecting children with hearing disabilities.

Internships- we give internship opportunities to interested parties upon request.

Vocational Trainings - St. Francis gives a tailoring vocational training to people living with disabilities.

Scholarships -we give study scholarships on the basis of family status and fee is a cost sharing with parent's contribution.

Agriculture – we offer agricultural trainings

Other Services:

- Boarding facilities. Music.
- Bid works. Exposure tours.
- Medication. Nature walk.
- Community sensitization.
- Children general assembly.
- Education assessment Research
- Centre among others for children living with hearing impaired



Child Protection

 *st.francischisare@gmail.com*

 *P.O Box 2856 -30200 Kitale*

 *Chisare rural road opposite Moi's garden Nyasi land location.*



Category:




Welfare

DAIRY FARMERS OF CHERANGANY LTD

Category: **Welfare**

Monday - Sunday
0800-1700 hours

 0720 004 690
0710 854 183

Brief description:

Dairy farmers of Cherangany is a private company with its membership from the dairy farmers of Cherangany who are the shareholders of the company. The company was specifically formulated for the purpose of the dairy farmers of Cherangany and its surrounding Counties. It currently operates for more than three counties: Trans Nzoia, West Pokot, Uasin Gishu and Bungoma Counties.

Services Offered:

Dairy farmers of Cherangany co ltd gives the following to its members:

- Loans. Extension Eervices.
- A.I services. Trainings and forums.
- Buying and selling of milk. Cooperative society's formation.

Other services:

- Agrovets Supplies to farmers.
- Importation of animal semen.
- Health care scheme.
- Internships for AI & Extension services

NB:

All its services are at a cost



 dairy.cherangany@gmail.com

 [Dairy farming in cherangany](#)

 [P.O Box 4374-30200 Kitale](#)

 [Sibanga- Kachibora Road
Mwaita centre](#)

SAIWA NATIONAL PARK

Category: **Welfare**

Monday - Sunday
0600-1800 hours



0714311716

Brief description:

Saiwa Swamp National Park located in the western conservation area of Kenya 2.9km coverage along R. Saiwa originates from Kapenguria Cherangany hills. Its main attraction is Sitatunga a type of antelope that breeds in wetlands . alongside Sitatunga there are other types of animal e.g. dipraza monkeys, white & black monkeys which are endangered species that prefers tall trees, crown cranes that indicates the environment is clean. Saiwa national park unlike other parks one can walk on foot

Services Offered:

- Tourism services.
- Camping sites.
- Valley watching.
- Visitor guiding.
- Conservation of environment.
- Outreach services.
- Research.
- Security on the parks and the animals.
- Internships upon request

NB:

All its services are at a cost



*saiwapark@kws.go.ke
saiwakws@yahoo.com
saiwakws@gmail.com*



P.O Box 4506-30200 Kitale



Maili Saba- Saiwa road

TRANS COUNTIES SACCO LIMITED

Category: **Welfare**

Monday - Friday
0800-1600 hours



0718 707 005

Brief description:

Trans Counties Sacco formulated by a group of members of the similar interest of increasing their economic status. It is dully registered by SASRA co-op society of Kenya. Trans - Counties sacco operates in the following counties: Elgeiyo Marakwet, Bungoma, West Pokot and Trans Nzoia Counties. Trans Counties SACCO believes in the power of group work that when many people of the same interest come together they can do much more than an individual.

Services Offered:

Trans-counties SACCO mainly deal with deposits and withdrawal of money.

Other Services:

Normal loans.	School fee loans.	Emergency loans.
Milk advance payment.	Plucking advance.	Salary advance.
Cheque advance.	Safe custody for documents.	

Trans-counties SACCO offers the following product and services

Development loans.	Business loan.
Refinance loan.	Saving account.
Tea payments.	Salary processing.
Bankers cheque.	Standing order.
Lobbying and advocacy	
Institutional account group accounts.	



kitteasacco@yahoo.com



P.O Box 2965-30200 Kitale



***Kapsara Centre Hospital road
Trans Nzoia East C***

GENDER OFFICE CATHOLIC DIOCESE OF KITALE

Category: **Welfare**

Monday - Friday
0800-1700 hours



0724 917 143

Brief description:

Gender office of catholic diocese of Kitale is a union of Catholic men and women of Kitale. It deals with Catholic Men Association and Catholic Women Association. It's a faith based organization and formed on spiritual basis that its main purpose is to grow both spiritual and physical of catholic men and women of catholic diocese of Kitale.

Services Offered:

Retreats to both men and women.
Capacity building on development.
Formation of self-help group and all other functions as members design.



 *obonyo.rose@gmail.com*

 *P.O Box 4656-30200 Kitale*

 *Kitale Show Ground Lane
Opposite Kitale medical
Training Centre*



Category:




Health

KAPSARA HEATH CENTRE

Category: **Health**

Monday - Sunday
24 hours

 0704 325 305

Brief description:

Kapsara Health Centre is a government institution implementing its functions in the rural Kapsara Market Trans Nzoia East Sub County. The health care facility is a nonprofit making parastatal providing its services to local community.

Services Offered:

TB treatment.

Diabetes treatment.

High Blood pressure.

Voluntary Counselling and Testing.

Comprehensive Care centre-HIV/AIDS.

Physiotherapy and occupational therapy(form of rehabilitative/helping to recover from occupational therapy)

Other services.

Nutritional services.

Gender based violence services.

Outpatient services.

Inpatient services.

Maternity services.

Pharmacy services & pharmacy.

Outreach services.

General health and education community services.

Family planning services.

Laboratory services.

NB: Not all services are free.

 *kapsara@hotmail.com*

 *PO Box 2334-30200 Kitale*

 *Kapsara Secondary Road*



KEA MEDICAL CLINIC

Category: **Health**

Monday - Sunday

24 hours



0711 722 408

0723 144 836

Brief description:

Kea Medical Clinic is a young medical centre located at Kapsara centre before Kapsara sub county health centre. It's a private company dully registered. It was formulated to meet the demand of the locals seeking alternative medical services.

Services Offered:

Outpatient Services.

Consultation.

Circumcision.

Laboratory services.

HIV/AIDS counselling.

Post natal care.

Family planning.

High blood pressure test.

Immunization.

Pre-conception services.

Wound dressing.

Pregnancy test &

other services.



kapsara@hotmail.com



P.O Box 354-30200 Kitale




Kapsara secondary road



*Thank You
for using*

**TYSA
Service
Providers'
Guide**

Connecting communities Better lives.

 0725 200 099
0714 458 880



info@tysafrica.org
www.tysafrica.org



Tysa Africa



@TysaKenya

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compiled by Segera Godfrey
designed by Smarta Brands +254 716 386 835